Corrigendum-1 to Request for Proposal (RFP) for selection of Call Centre Services
RFP for CCS 2026-27 Ref: LIC/CO/CRM/PS/CCS/RFP/2026-27 Dated: 28/07/2026

Sr.No.	Page No.of RFP	Clause of RFP requiring modification/(s)	Clause Modified/Read as
1	21	Clause No 5 Point No.16 **Last Date & Time for Bid Submission :** **01/09/2026 up to 3.00 p.m.**	Clause No 5 Point No. 16 **Last Date & Time for Bid Submission :** **22/09/2026 up to 3.00 p.m**.
2	22	Clause No 5 Point No.17 **Eligibility and Technical Bid opening date/time/venue** Both the Eligibility and Technical Bids will be opened by LIC in the presence of the Bidders/ representatives who choose to attend the Bid opening on **01/09/2026** at **3.30** pm at the communication address given above (i.e. PCMC Unit, Jeevan Seva Annex Bldg.). Only 2 representatives per bidder will be permitted to attend the bid opening in person	Clause No 5 Point No.17 **Eligibility and Technical Bid opening date/time/venue** Both the Eligibility and Technical Bids will be opened by LIC in the presence of the Bidders/ representatives who choose to attend the Bid opening on **22/09/2026** at **3.30** pm at the communication address given above (i.e. PCMC Unit, Jeevan Seva Annex Bldg.). Only 2 representatives per bidder will be permitted to attend the bid opening in person

Place & Date: Mumbai 28/08/2026 **Executive Director (CRM/PS)**